



FiberFirst

Connecting you with **the speed of light.**

Quick Start Guide

Star Codes for Voice Features



Star Codes

Dial these star codes to enable or disable calling features.

CODE	DESCRIPTION
*74	All Other Callers: Allow All other calls (not otherwise specified in Call Handling settings) will be allowed.
*64	All Other Callers: Block All other calls (not otherwise specified in Call Handling settings) will be blocked.
*87	Anonymous Callers: Allow Calls without caller ID will be allowed.
*77	Anonymous Callers: Block Calls without caller ID will be blocked.
*95	Anonymous Callers: Enable Block with Message Anonymous calls will be blocked with a message.
*97	Anonymous Callers: Disable Block with Message Disables "Block with Message" for anonymous calls.
*72+	Call Forward: All (On/Off) All calls will be forwarded to the number specified.
*90+	Call Forward: Busy (On/Off) When enabled, calls will be forwarded to the number specified when the line is busy.
*92+	Call Forward: No Answer (On/Off) When enabled, calls will be forwarded to the number specified when unanswered.
*94+	Call Forward: Out of Service (On/Off) When enabled, calls will be forwarded to the number specified when the device is out of service or not registered.
*67+	Caller ID: Block Next Call If the user's caller ID is enabled, this star code will block caller ID on the current call only.
*65+	Caller ID: Enable Next Call If the user's caller ID is blocked, this star code will enable caller ID for the current call only.
*68	Caller ID: Manage (On/Off) Enable or disable caller ID for the user.

CODE	DESCRIPTION
*57	Call Trace Marks a call for a trace in your Call History. Used for troubleshooting.
*43	Call Waiting: Enable Enables call waiting for ALL calls to the user.
*44	Call Waiting: Disable Disables call waiting for ALL calls to the user.
*70+	Call Waiting: Disable Next Call If call waiting is enabled on the line, this star code will disable caller ID on the current call only.
*59+	Custom Callers: Allow Calls from the number specified will be allowed.
*60+	Custom Callers: Block Calls from the number specified will be blocked.
*58+	Custom Callers: Block with Message Calls from the number specified will be blocked with a message.
*63+	Custom Callers: Forward Calls from the number specified will be forwarded.
*78	Do Not Disturb: Enable Turns on Do Not Disturb. All calls to will be sent to voicemail.
*79	Do Not Disturb: Disable Turns off Do Not Disturb.
*69	Last Call Return Dial the last caller ID number that rang the line.
*98	Voicemail Management Access the voicemail box assigned to the user.

SOCIAL & PUBLIC SERVICES	
211	Essential Community Services
411	Directory Assistance
511	Traveler Information (US)
611	Customer Service
711	Telecommunications Relay Service
811	Utility Location Services (US)
811	Canadian Health Services (CAN)
911	Emergency Services

STAR CODE +
Star codes with + indicate you must dial the star code plus a voicemail PIN and/or phone number to enable or disable the feature.

