

# Broadband Facts

## FiberFirst

### 500 Mbps Plan

Fixed Broadband Consumer Disclosure

## Monthly Price

**\$65.00**

This monthly price is not an introductory rate and does include discounts for Auto Pay (\$10 per month) and E-Billing (\$10 per month)

This Monthly Price does not require a contract.

## Additional Charges & Terms

Provider Monthly Fees

Optional Wifi Extender (each) **\$7.00**

One-Time Purchase Fees

Professional Installation Charge **\$49.00**

Late Fee **4% of Late Balance**

Early Termination Fee **\$0.00**

Government Taxes **\$0.00**

## Discounts & Bundles

Call the number below for available billing discounts and pricing options for broadband service bundled with other services like video and phone, and use of your own equipment.

833-FIBRGIG (833-342-7444)

## Speeds Provided with Plan

Typical Download Speed **497 Mbps**

Typical Upload Speed **501 Mbps**

Typical Latency **6 ms**

## Data Included with Monthly Price

**Unlimited**

Charges for Additional Data Usage **\$0.00**

## Network Management Policy

<https://www.fiberfirst.com/network-management/>

## Privacy Policy

<https://fiberfirst.com/acceptable-use-and-privacy-policy/>

## Customer Support

Phone: (833) 342-7444

Website: <https://www.fiberfirst.com>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

<https://www.fcc.gov>

Unique Plan Identifier: F0033105487